

KENTUCKY DEPARTMENT FOR PUBLIC HEALTH
CULTURAL COMPETENCY
GROUP TRAINING SESSION

November 17, 2003 Lexington, KY

November 19, 2003 Owensboro, KY

Overall Outcome:

- **In the preparation for bioterrorism, effective diverse teams, which capitalize on human potential, will be developed through cultural competency training.**

Outcomes:

- **To increase awareness and skills around our cross-cultural communication and conflict management styles.**
- **To increase awareness of how assumptions around race and class affect our ability to work together successfully and meet the mission of public health.**
- **To increase awareness and skills to build strong, diverse teams.**
- **To leave training with a plan for increasing team effectiveness and meeting the needs of diverse clients.**

AGENDA

8:00 Check-in and Coffee

8:30 Introductions – Large Group

- Introduce NCCJ, facilitators, logistics and outcomes for the day.

8:40 Business Case for Cultural Competency and Inclusive Practices

9:05 Small Group Sessions

- Participant introductions
- Guidelines
- Definitions of diversity and inclusion
- Assumptions for the Day
- Short discussion on Business Case presentation
 - What was your first reaction to the PowerPoint on the business case for inclusion and cultural competency skills?
 - What surprised you?
 - What did you learn?
 - What was missing?

9:40 **How Bias Influences Team Effectiveness and Client Services**

- Labels Exercise

10:15 **Cross – Cultural Communication**

- Clap Exercise
- Cross-Cultural Guide to Communication

11:20 **BREAK – 15 MINUTES**

11:35 **The Impact of Race On Life Experiences**

- Unpacking the Invisible Knapsack questions in small groups
- Unpacking the Invisible Knapsack quiz and discussion

12:30 **Working Lunch With Speaker – Samuel C. Matheny, MD, MPH**

1:45 **Class Dynamics in the Workplace**

- Class Walk
- Discussion of effect of Classism on team dynamics and client service

2:45 **BREAK – 15 MINUTES**

3:00 **Workplace Assessment and Strategic Planning**

- Assessment and strategic planning on how to develop a more inclusive workplace and increase effectiveness of diverse teams.

3:45 **Conclusion**

- Sharing of Learning
- Evaluation

4:00 **End**

CEU's Applied For